

Dear Customer,

R.B BONOMI CRISTOFORO SRL protects the confidentiality of personal data and guarantees to them the necessary protection from any event that could put them at risk of violation.

As required by the European Union Regulation no. 679/2016 ("GDPR"), and in particular to the art. 13, below we provide the CLIENT ("Interested") with the information required by law concerning the processing of personal data.

We provide this information not only to comply with legal obligations regarding the protection of personal data provided for by Regulation (EU) 2016/679 or "Regulation", but also because we believe that the protection of personal data is a fundamental value of our business, and every day, we want to provide you with any information that can help you to protect your privacy and control the use of your data in relation to the browsing experience on our site.

SECTION I

Who we are and what data we process (article 13, paragraph 1 letter a, article 15, letter b GDPR)

RB BONOMI CRISTOFORO SRL, in the person of its Legal Representative, based in BOTTICINO SERA, VIA CARDUCCI 12 / C, operates as the Data Controller, while Mr. MAURO MARINONI is in charge as the Data Processor and he could be contacted at info @ rbbonomi .com. He collects and / or receives information concerning the interested party. The data processed are data c.d. "Common" and include personal data such as name, surname, physical address, nationality, province and municipality of residence, landline and / or mobile phone, fax, social security number, e-mail address.

R.B BONOMI CRISTOFORO SRL does not require the Data Subject to provide data c.d. "particulars", that is, according to the provisions of the GDPR (Article 9), personal data revealing racial or ethnic origin, political opinions, religious or philosophical convictions, or union membership, as well as genetic data, data biometrics designed to uniquely identify a natural person, data relating to a person's health or sexual life or sexual orientation. In the event that the service requested to R.B BONOMI CRISTOFORO SRL imposes the processing of such data, the interested party will receive prior notice and will be required to give appropriate consent.

SECTION II

For what purposes we need the data of the interested party (Article 13, paragraph 1 of the GDPR)

The data are used by the Data Controller to follow up the registration request and the supply contract of the purchased Product, manage and execute the contact requests sent by the Interested Party, provide assistance, fulfil the legal and regulatory obligations to which the Data Controller is held in function of the activity exercised. In all cases R.B. BONOMI CRISTOFORO SRL doesn't resell the personal data of the interested party to third parties or uses them for undeclared purposes.

In particular the data of the interested party will be processed for:

a) registration and contact requests and / or information material

The processing of personal data of the interested party takes place to carry out the preliminary activities and consequent to the registration request, to the management of requests for information and to contact and / or sending information material, as well as for the fulfilment of any other obligation arising.

The legal basis of these treatments is the fulfilment of the services inherent to the request for registration, information and contact and / or sending of informative material and compliance with legal obligations.

b) management of the contractual relationship

The processing of personal data of the interested party takes place to carry out preliminary activities and consequent to the purchase of Product, the management of the related order, the provision of the Service itself and / or the production and / or shipment of the Product purchased, the related invoicing and payment

management, the handling of complaints and / or reports to the assistance service and the provision of assistance to the customer by means of active services (for example email, telephone,) fraud prevention, as well as the fulfilment of any other obligation arising from the contract.

The legal basis of these treatments is the fulfilment of the services inherent in the contractual relationship and compliance with legal obligations.

c) promotional activities / communications in general on Products similar to those purchased by the Interested Party (Recital 47 GDPR)

The data controller, even without your explicit consent, may use the contact details provided by the Interested Party, for the direct sale of their Products, limited to the case in which the Products are similar to those of the sale and contractual relationship (unless the data subject explicitly opposes it) or for the purpose of sending communications by e-mail.

d) the commercial promotion activities on Products different from those purchased by the Interested Party

As regards the purposes of sending promotional messages and / or for profiling purposes, the data are processed only if you have given your specific consent.

The personal data of the interested party may also be processed for purposes of commercial promotion, for surveys and market research with regard to Products that the Holder offers only if the Data Subject has authorized the processing and does not object to this.

This treatment can be automated, in the following ways:

- e-mail;
- sms;
- telephone contact

and can be done:

1. if the interested party has not revoked his consent for the use of the data;
2. if, in the event that the processing takes place through contact with the telephone operator, the interested party is not registered in the register of oppositions referred to in the D.P.R. n. 178/2010;

The legal basis of such processing is the consent given by the Interested party prior to the processing itself, which can be revoked by the interested party freely and at any time (see Section III).

Communication to third parties and categories of recipients (Article 13, 1st paragraph GDPR)

The personal data will be communicated mainly to third parties and / or recipients whose activity is necessary for the performance of the activities related to the relationship established and to meet certain legal obligations, such as:

CATEGORIES OF RECIPIENTS	FINALITY
Third-party suppliers	Provision of services (assistance, maintenance, delivery / delivery of products, provision of additional services, network providers and electronic communication services) related to the requested service.
Credit and digital payment institutions, banking / postal institutions	Management of collections, payments, refunds related to the contractual performance
External professionals / consultants and consulting firms	Fulfilment of legal obligations, exercise of rights, protection of contractual rights, recovery of credit
Financial administration, public bodies, judicial authorities, supervisory authorities and control	Compliance with legal obligations, defence of rights; lists and registers held by public authorities or similar bodies on the basis of specific legislation, in relation to the contractual performance
Formally delegated subjects or having a recognized legal title	Legal representatives, curators, tutors, etc.

The Data Controller imposes on the Third Party its suppliers and the Data Processors the respect of security measures equal to those adopted towards the interested party, restricting the perimeter of action of the Manager to the treatments related to the requested service.

The Data Controller does not transfer your personal data to countries where the GDPR (non-EU countries) is not applied, unless there are specific indications to the contrary for which you will be informed in advance and your consent will be requested if necessary.

The legal basis of these treatments is the fulfilment of the services inherent to the relationship established, compliance with legal obligations and the legitimate interest of R.B BONOMI CRISTOFORO SRL to carry out the necessary treatments for these purposes.

SECTION III

What happens if the Data Subject does not provide his data identified as necessary for the execution of the requested service? (Article 13, paragraph 2, letter and GDPR)

The collection and processing of personal data is necessary to follow up the requested services as well as the provision of the Service and / or the supply of the requested Product. If the Data Subject does not provide the personal data expressly provided for as necessary in the order form or the registration form, the Data Controller will not be able to process the processing of the requested services and / or the contract and the Services / Products connected to it, or to the obligations that depend on them.

What happens if the Data Subject does not give consent to the processing of personal data for commercial promotion activities on Services / Products different from those purchased?

In the event that the interested party does not give his consent to the processing of personal data for such purposes, said processing will not take place for the same purposes, without this having effect on the provision of services requested, nor for those for which he has already consent if requested.

In the event that the interested party has given consent and should subsequently withdraw or oppose the treatment for commercial promotion activities, his data will no longer be processed for such activities, without this having consequences or detrimental effects for the interested party and for the requested services.

How we process the data of the interested party (Article 32 GDPR)

The Data Controller provides for the use of adequate security measures to preserve the confidentiality, integrity and availability of the personal data of the interested party and imposes similar security measures on third parties and on the Managers.

Where we process the data of the interested party

The personal data of the interested party are stored in paper, computer and electronic archives located in countries where the GDPR (EU countries) is applied.

How long are the data of the interested party stored? (Article 13, paragraph 2, letter to GDPR)

Unless he expressly expresses his will to remove them, the personal data of the interested party will be kept until they are necessary with respect to the legitimate purposes for which they were collected.

Furthermore, personal data will in any case be kept for the fulfilment of the obligations (for example fiscal and accounting) that remain even after the termination of the contract (Article 2220 of the Civil Code); for these purposes the Data Controller will retain only the data necessary for the relative prosecution.

Except in cases where the rights deriving from the contract and / or registration, in which case the personal data of the interested party, exclusively those necessary for such purposes, will be processed for the time necessary to their pursuit.

What are the rights of the interested party? (Articles 15 - 20 GDPR)

The interested party has the right to obtain from the data controller the following:

a) confirmation of whether or not personal data processing is being processed and, in this case, to obtain access to personal data and the following information:

1. the purposes of the processing;
2. the categories of personal data in question;
3. the recipients or categories of recipients to whom the personal data have been or will be communicated, in particular if recipients of third countries or international organizations;
4. when possible, the retention period of the personal data provided or, if not possible, the criteria used to determine this period;
5. the existence of the right of the data subject to request the data controller to rectify or delete personal data or limit the processing of personal data concerning him or to oppose their treatment;

6. the right to lodge a complaint with a supervisory authority;
7. if the data are not collected from the data subject, all information available on their origin;
8. the existence of an automated decision-making process, including profiling, and, at least in such cases, significant information on the logic used, as well as the importance and expected consequences of such processing for the data subject.
9. the adequate guarantees provided by the third country (non-EU) or an international organization to protect any data transferred

b) the right to obtain a copy of the personal data being processed, provided that this right does not affect the rights and freedoms of others; In case of further copies requested by the interested party, the data controller may charge a reasonable fee contribution based on administrative costs.

c) the right to obtain from the data controller the correction of inaccurate personal data concerning him without undue delay

d) the right to obtain from the data controller the cancellation of personal data concerning him without undue delay, if the reasons provided for by the GDPR in art. 17, among which, for example, in the case in which they are no longer necessary for the purposes of the processing or if this is assumed to be illegal, and the conditions provided for by law still exist; and in any case if the treatment is not justified by another equally legitimate reason;

e) the right to obtain from the data controller the limitation of processing, in the cases referred to in art. 18 of the GDPR, for example where you have challenged its accuracy, for the period necessary for the Data Controller to verify its accuracy. The interested party must be informed, in reasonable time, also of when the suspension period has been completed or the cause of the limitation of the treatment has ceased, and therefore the limitation itself revoked;

f) the right to obtain communication from the holder of the recipients to whom the requests for any corrections or cancellations or limitations of processing have been transmitted, unless this proves impossible or involves a disproportionate effort.

g) the right to receive personal data concerning him in a structured, commonly used and automatically readable format, and the right to transmit such data to another data controller without impediments by the data controller who provided them, in the cases provided for by art. 20 of the GDPR, and the right to obtain direct transmission of personal data from one controller to another, if technically feasible.

For any further information and in any case to send your request you must contact the Owner at info@rbbonomi.com. In order to ensure that the rights mentioned above are exercised by the Data Subject and not by unauthorized third parties, the Data Controller may request the same to provide any additional information necessary for the purpose.

How and when can the data subject oppose the processing of personal data? (Article 21 GDPR)

For reasons related to the particular situation of the interested party, the same may oppose at any time the processing of their personal data if it is based on legitimate interest or if it takes place for business promotion, sending the request to the owner at info@rbbonomi.com.

The interested party has the right to cancel his / her personal data if there is no legitimate overriding reason for the Data Controller than the one giving rise to the request, and in any case in case the Data Subject opposes the processing for commercial promotion activities.

To whom can the interested party submit a complaint? (Article 15 GDPR)

Without prejudice to any other action in administrative or judicial, the interested party may lodge a complaint with the competent supervisory authority on the Italian territory (Authority for the protection of personal data) or the one carrying out its duties and exercising its powers in the Member State where the GDPR violation took place.